



आईटीआई लिमिटेड

नेटवर्क सिस्टम्स यूनिट

पश्चिम विंग,

दूरवाणीनगर, बेंगलूरु - 560 016, भारत

फोन : +91 (080) 2566 0502, 2566 0508

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ई-मेल : materials_nsu@itilttd.co.in

ISO 9001 : 2008 प्रमाणित युनिट

ITI LIMITED

Network Systems Unit

F-100, West Wing,

Dooravaninagar, Bengaluru - 560 016, India

Tel. : +91 (080) 2566 0502, 2566 0508

Fax : +91 (080) 2566 0508

E-mail : materials_nsu@itilttd.co.in

ISO 9001 : 2008 Certified Unit

ITI Web site : www.itilttd-india.com/
Govt. Portal

ENQUIRY

NSU 9D 01 U

DATE 09 04 2019

Dear Sir / Madam,

Please quote your best price and delivery for supply of the following item/s,

Sl. No.	DESCRIPTION	QUANTITY	
1	INTERNET BANDWIDTH -15 Mbps (1:1 PREMIUM) Through OFC Lease Line Connectivity for period for 2 Years. Scope of Work as per attached Annexure II Please refer following enclosures before submitting Tender: 1. Annexure I : General Terms & Conditions for submission of Tender. 2. Annexure II : Scope of Work. 3. Annexure III : Special Terms & Conditions. Applicable GST Tariff will Over-rule Sl. No. 5, 6 & 16 Annexure- I	1 Lot	
Tender Due Date	24-04-2019 at 2.00 PM	Tender Opening Date	24-04-2019 at 3.00 PM
Tender Opening Venue	Materials Management Dept., N.S. Unit, I.T.I. Ltd., Dooravaninagar, Bengaluru- 560 016		
Delivery	100% by 31 st May 2019	At ITI Ltd., N S Unit, Dooravaninagar, Bengaluru-560 016. Contact : Ph: 080 2566 5222	
Terms of Payment (TOP)	Payment will be made Quarter wise at the end of each quarter after deducting penalty or any other recoveries for the previous periods.		
Loading for TOP	Loading will be done @ 14.5% for those who do not comply to ITI terms of payment.		
Splitting of Order	100 % on L 1 Vendor.		
Compliance	Point-wise compliance shall be furnished for Annexure-I, II & III.		
Warranty	Guarantee 99% Uptime for Internet connection through OFC.		
Validity of the offer	90 days from Tender Opening date.		
Security Deposit	Bidder to provide Bank Guarantee of 10% of total PO value after PO is placed.		
Installation & Commissioning	Installation & Commissioning shall be done within 4 weeks of placing Order. Commissioning date of Internet link shall be on or before 1 st July 2019.		
Note : Offers should be submitted in a sealed cover super scribed with our Enquiry No. and Due date on it along with catalogue and brochure and addressed to : Chief Materials Manager (NS) F-100, West Wing, Network Systems Unit, ITI Limited, Dooravaninagar, Bengaluru – 560 016. INDIA		For ITI Ltd., N S Unit, Chief Materials Manager (NS)	

Form No. NSU/MM/01

पंजीकृत एवं निगमित कार्यालय : आईटीआई भवन, दूरवाणीनगर, बेंगलूरु - 560 016. भारत. फोन : +91 (080) 2561 4466, फैक्स : +91 (080) 2561 7525

Registered & Corporate Office : ITI Bhavan, Dooravaninagar, Bengaluru - 560 016. India Phone : +91 (080) 2561 4466, Fax : +91 (080) 2561 7525

TIN : 29980058837

GSTIN: 29AAAACI4625C2ZU

CIN : L32202KA1950GOI000640

Visit our Website : www.itilttd-india.com



GENERAL TERMS AND CONDITIONS FOR SUBMISSION OF TENDER (INLAND)

ENCLOSURE TO ENQUIRY No.NSU 9D 01 U DATE: 09-04-2019

1. SUBMISSION OF TENDER:

- (i) This is only an enquiry to quote and not an order. This tender enquiry is not transferable.
- (ii) Tenders must be submitted as mentioned in the tender enquiry in a Sealed Envelope indicating our Enquiry No. & Due Date" on the face of the envelope and should be addressed to the undersigned.
Chief Materials Manager, M/s ITI Limited, N S Unit, Dooravaninagar, Bangalore -560 016.
Phone : 2566 0502, Fax : 2566 0508.

Note (a) Tenders should reach us before 14.00 Hrs. of the Due Date
 (b) Separate envelopes should be used for each enquiry.
 (c) Offer should have commercial condition and technical details
 (d) Earnest Money Deposit (EMD) if required has to be remitted in the form of Demand Draft in favour of ITI Ltd., Networks Systems Unit payable in any Scheduled Bank in Bangalore. No interest will be paid on EMD and will be returned to the unsuccessful tenderer after finalisation of the purchase order. EMD of successful bidder will be adjusted towards security deposit payable by him as laid down at Sl. No. 13.

2. OPENING OF TENDERS:

Tenders against our enquiries will be opened in the presence of the tenderer/authorised representatives on the due date and time. If there is any pre bid meeting with the tenderers, the date & time of the same will be informed to them.

3. LATE OFFERS:

Tenders without indicating our enquiry No. & Due Date on the face of the envelope and tenders received late are liable for rejection without assigning any reason.

- Note** (a) Send your quote well in advance of the due date. Quotations are accepted by fax / e-mail followed by confirmatory copy. Vendors are advised to submit the tenders to our P&A Department in person to avoid postal delay / loss of tenders in transit.
 (b) If you are not in a position to quote, for any reason, please communicate the same without fail to enable us to keep you on our vendor list for future requirements.
 (c) Please mention the Sl. No. and Code / description of the items exactly as per our enquiry.

4. PRICES:

- (a) ITI Ltd., is planning to have long term tie up with limited vendors, who can supply the item with good quality, prompt delivery and at lowest price. Hence, you may quote in such a way that a long-term relationship is possible.
- (b) Prices must be per unit as called for in the enquiry and should be on FOR ITI/FOR destination basis as the case may be and inclusive of Insurance charges.
- (c) ITI Ltd., under normal circumstances, may not negotiate for the price. Hence you are requested to quote your best price in the original quotation itself.
- (d) Any counter terms and conditions are not binding on us unless ITI Ltd., agree to the same in writing.
- (e) In case of an order issued on you, the ordered rate should be firm till the completion of the order. In case where the market prices are going down beyond 5% of the ordered rate or decrease in the statutory levies, the same should be passed on to ITI Ltd.
- (f) Vendors should deliver the materials to ITI Ltd., Stores/the destination as mentioned in the P.O. ITI Ltd., will not take the responsibility of clearing the goods from the carriers godown/office/Railway Station/Air port, etc.
- (g) In case of supply of imported items by local dealers proof of import should be provided. Prices quoted should indicate clearly the Modvat relief (by way of C.V.D.), being passed on to ITI and supplier should furnish regular invoice indicating rate and amount of duty that is passed on which should be proportionate to the material sold to ITI from the relevant imported consignment, covered under this appropriate Bill of Entry.
- (h) If the supplier supplies the same item at a lower rate to any of their customers during the pendency of execution of ITI Ltd., Purchase Order/ Order Amendment, the supplier should voluntarily come forward and reduce the price.
- (i) The validity of your offer should be for a minimum period of 90 days from the date of opening the tender.
- (j) Any Plant/division of ITI reserves the right for placement of Repeat Order if required within one year of original PO date.

5. STATUTORY LEVIES:

- (a) All applicable statutory levies like Sales Tax WITH Form C & WITHOUT Form C, Excise Duty, VAT, etc., should be separately indicated with the current rate applicable. Otherwise quoted rate will be considered as inclusive of taxes / levies. Vague terms like "As applicable at the time of supply" should be avoided. Apart from Statutory levies other charges like handling, Packing & Forwarding etc., will not be paid by ITI Ltd.
- (b) In case of sales tax exempted delivery, authorisation letter from the competent authority should be enclosed along with the quote.
- (c) In case you absorb the sales tax portion, the same may be specified clearly in the quotation itself and not after opening the tender, which otherwise will be treated as post-tender correction and would disqualify your quote.
- (d) In case of statutory levies like Sales Tax, Excise Duty, Surcharge, VAT, etc., are modified, the same has to be intimated to ITI immediately.
- (e) In the event of any refund in Excise Duty/Customs Duty obtained from the Central Excise Department/ Customs Department by you or the manufacturer (if the manufacturer happens to be different from the supplier) on the Supplies made to us, such refunds should be passed on to us, immediately without waiting for any claim from us.

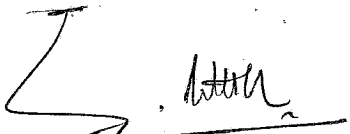
6. MODVAT RELIEF:

- (a) We are eligible to avail the credit of Excise Duty paid on items procured for manufacturing Tele-communication equipment under MODVAT RELIEF scheme. Hence "Invoice cum Gate Pass" in original for payment, and transporter copy duly marked and authenticated is to be produced along with the consignment. In case of your failing to adhere to this instruction, no ED will be reimbursed by us.
- (b) Invoices should be in the prescribed form and have all particulars as per the Central Excise Rules and notifications as amended from time to time, particularly Assessor code, Range Division, rate and amount of duty debited and debit particulars.
- (c) Agents/Distributors, on whom an order is placed, should also produce invoice Cum Gate Pass as per the procedure laid down by Central Excise Rules and notification issued from time to time. They should get registered with Central Excise authorities where ED is being passed on.

7. TERMS OF PAYMENT:

- (a) Payment will be made for the accepted quantity as per enquiry NSU 9D 01 U from the date of receipt of the material / services at our Stores / Destination.

- (b) No payment will be made for the rejected quantity.
 (c) In case you fall under SSI as per DIC, please mention the same in all your quotations / invoices indicating also the certificate number. This is essential if in the unlikely event of delay in payment, you would like to claim preferential payment as an S.S.I
8. **INSPECTION:**
- (a) ITI reserves the right to split the purchase order among the vendors who are capable of meeting the Quality, Delivery and Cost requirements. Preference will be given to the vendors with well-maintained and proven Quality Assurance.
 (b) We are planning to reduce inspection time with self-certification scheme for the vendors who keep up good quality leading to "ship to stock system".
 (c) Inspection of the material at our works/site will be final. ITI reserves the right to inspect the material at any other standard testing centre authorised by us.
 (d) We or our representative including our customer may if required preliminarily inspect the product at vendor's premises. Such verification shall not absolve the vendor of the responsibility to provide the acceptable product nor shall preclude subsequent rejection during the final inspection at our works/site. It is the responsibility of every vendor to ensure that only the inspected materials conforming to our specifications / drawings / requirements are supplied.
 (e) The supplies shall be from the latest batch of production. Batch Number should be indicated on the item/ packet / test certificate and accompanying delivery challan / test certificate.
 (f) Test Certificate/check list should accompany each supply. Consignments without test certificate, if asked for, are liable for rejection. Rejected material should be collected immediately (within 30 days) after our intimation by giving two days prior notice for completing the necessary excise formalities. You should make arrangements to collect the material either personally OR through your authorised representatives. ITI does not take any responsibility to send the material back to you. After 90 days from the date of rejection intimation to you the material will be scrapped at your risk if not collected.
9. **SAMPLES:**
 Those tenderers, who have not supplied the material against any of earlier orders, should submit FREE SAMPLES clearly indicating enquiry reference. Free samples along with your offer is preferable. In case of a Purchase Order on you, bulk supply should commence only after approval of samples and other approval formalities including infrastructure clearance.
10. **WARRANTY:**
 ITI Ltd., is an ISO accredited company. All our equipment systems have a warranty as per enquiry NSU 9D 01 U from the date of despatch to our customer. Hence, the warranty of your products should be for a minimum period as per enquiry NSU 9D 01 U from the date of supply if not specified explicitly. Within this warranty period, if any of your components/subsystem is found defective during our manufacturing process/system testing/installation & commissioning/operation of our equipment in the field, the same is to be replaced free of cost immediately by you. Warranty specified in the P.O. to be reckoned as final.
11. **GENERAL:**
- (a) We reserve the right to accept or reject any or all offers and to order full or part quantities or cancellation thereof without assigning any reason whatsoever.
 (b) Successful tenderer only will be intimated by post through letter of intent / firm orders.
 (c) Canvassing by tenderers in any form including un-solicited letters against tenders submitted or post-tender corrections shall render their tenders liable for summary rejection.
 (d) Any Plant/division of ITI reserves the right for placement of Repeat Order if required within one year of original date.
12. **DELIVERY SCHEDULE:**
- (a) Please indicate minimum lead-time required, manufacturing capacity and the quantity that can be reserved for us.
 (b) **Liquidated Damages Clause :** Time is the essence of contract and the materials, against an order arising out of this enquiry must be delivered by the supplier according to the delivery schedule indicated in the P.O. In case of any change, the supplier should inform us in advance and obtain our approval to the revised delivery schedule. Should the supplier fail to deliver the material or part thereof as per the delivery schedule, or any extension thereof, we shall be entitled at our option either to recover from the supplier, as penalty, a sum equivalent to ½% (half percent) per week for first four weeks and 0.7% per week (fractions of a week will be considered as one week) thereafter for such delay or part thereof of the item delayed or terminate the contract in respect of the balance supply so delayed and purchase materials elsewhere at the risk and cost of the defaulted supplier. Delivery schedule specified in the P.O. will be final.
13. **SECURITY DEPOSIT:**
 In case of an order / LOI on you, you will have to deposit an interest free security deposit of 10% of the Order value along with the order / LOI acceptance by Bank Guarantee subject to final decision of management in this regard, which will be forfeited in case you fail to execute the order to our satisfaction in all respects. The security deposit / BG will be refunded / returned after expiry of warranty period.
14. **LOCAL REPRESENTATION:**
 Please indicate your local representative's address, telephone, Fax No., of the person to be contacted, in the offer.
15. **TECHNICAL CATALOGUE:**
 The Technical Catalogue in English should be submitted. In the event of any change in the technical catalogue, updated version may be sent to us immediately. It is essential that you simultaneously take up the same with approval authority and their approval copy sent to us.
16. **FORM C:**
 Form C will be issued only after receipt and acceptance of materials if applicable.
17. **GOVERNING LAW:**
 All suits shall be instituted in a court of competent jurisdiction at Bangalore and in case of arbitration, the Indian Arbitration Conciliation Act, 1996 is applicable.


 Chief Materials Manager

Scope Of workAnnexure-II


Sl.no	Scope of Work
1	15 Mbps Internet Bandwidth (1:1 Premium) through Optical fiber cable Lease Line connection is required at ITI NOC, F-100(West Wing), NS Unit, ITI Limited , Doorvaninagar,Bangalore-560016 .
2	The service providers may carry out the necessary site survey before quoting, at their own cost.
3	The Service provider shall provide all the necessary equipments, fiber cabling, electrical wiring, Data cabling etc required for the service providence free of charge and support them with out additional charges to ITI for the period of the PO. ITI will provide the UPS electrical power. However, the Service provider is requested to take a note of the available infrastructure at the site and ensure that the same is available to them for the above purpose. The service provider may take back their equipments at the end of PO / Contract period.
4	The service Provider shall provide the <i>Modem/Media converter/ Router/ Any other device</i> to ensure compatibility with WAN Port (Ethernet type) of ITI Firewall/Router.
5	The Service provider shall install and configure the equipments, test the connectivity and committed bandwidth in mutually agreed format & period. ITI will accept the link for provisioning date upon satisfactory performance.
6	The service Provider shall provide at least 8 Public IP addresses to ITI for server hosting. WAN & LAN IPs shall be from public IP subnet.
7	The service provider shall obtain all the necessary agreements / permissions / licenses if any from concerned authorities at their own effort and cost. A copy of the same may be submitted to ITI Limited for records.



M (NOC)

Special Terms and Conditions
Annexure-III

Sl.no	Terms & Conditions																			
1	<p>The bidders shall quote in the following format.</p> <table border="1"> <thead> <tr> <th rowspan="2">Bandwidth</th> <th colspan="5">Cost of Internet Connection through OFC</th> <th rowspan="2">Total Amount</th> </tr> <tr> <th>One time cost (if any)</th> <th>Bandwidth cost for 2 years</th> <th>Taxes Applicable (Rate)</th> <th>Tax Amount</th> <th>Any other Charges</th> </tr> </thead> <tbody> <tr> <td>15 MB (1:1 Premium)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Bandwidth	Cost of Internet Connection through OFC					Total Amount	One time cost (if any)	Bandwidth cost for 2 years	Taxes Applicable (Rate)	Tax Amount	Any other Charges	15 MB (1:1 Premium)						
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	One time cost (if any)	Bandwidth cost for 2 years	Taxes Applicable (Rate)	Tax Amount	Any other Charges															
15 MB (1:1 Premium)																				
2	<p>To obtain ISP redundancy on the network, any existing Internet Service Provider providing service to ITI NSU through OFC whose contract period is valid beyond June 2019 are not eligible to quote and such offer received will not be considered for this requirement. However, the service provider whose contract is ending by June 2019 can participate in the Tender.</p>																			
3	<p>ITI Limited can extend the Internet connection to other Bangalore locations of ITI Limited. Internal connectivity required for the connections will be taken care by ITI Limited.</p>																			
4	<p>All the necessary parts equipments supplied / to be supplied against this contract for the purpose of internet connectivity will be managed / repaired / replaced by the Service provider free of cost during PO validity period.</p>																			
5	<p>Service Level Specification & Penalty:</p> <ol style="list-style-type: none"> 1) Service Provider shall guarantee 99 % uptime*of Internet Connection through OFC link on Quarterly basis. 2) Penalty will be levied in case of Internet availability drops below the guaranteed uptime. 3) Every reduction of 0.1% of network availability attracts penalty of 0.5% of the Quarterly Billed amount and part thereof (fraction of 0.1% is rounded up to next higher slab), subjected to a maximum of 25% of the Quarterly Billed amount. 4) In case the Network Uptime falls below 94% in any two consecutive quarters, ITI reserves the right of canceling the order giving 3 months notice. 5) Service Provider shall ensure 100% throughput of the contracted bandwidth. Reduction in Bandwidth throughput shall be treated as downtime and penalty shall be levied accordingly. 6) Service Provider shall provide the mutually acknowledged Up time report on monthly basis to ITI.[*Fault due to ITI Network/ Web site problems etc need not be considered for Uptime calculation.] 																			


 M(NOC)



6	Payment Terms: Payment will be made Quarter wise at the end of each quarter after deducting penalty or any other recoveries for the previous periods.
7.	Installation & Commissioning: Installation & Commissioning shall be completed within 4 Weeks of placing the order. Commissioning of Internet Link shall be on or before 1st July 2019
8.	Bank Guarantee: the Service Provider shall provide a bank guarantee of 10% of Total PO value after the acceptance of PO.
9.	ITI Limited or Service provider can cancel the PO by giving 3 months advance notice to the other party.
10.	Service contract is valid for 2 years from the date of commissioning.
11.	The Service provider shall give the details of at least 3 Government Customers where similar service is provided mentioning the Bandwidth & Period with their contact details. In addition, it is desired to produce at least 2 customer satisfactory reports for a minimum service period of 1 year.


M(WOC)