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|  | ITI LIMITED | Phone No: | 080-25618291 |
| | | | 080-25614466 Ext.2263 |
| REGD. & CORPORATE OFFICE, ITI BHAVAN | | | |
| DOORAVANINAGAR, BANGALORE - 560 016 | | | |
| TENDER ENQUIRY | | | |
| | TENDER TYPE | TWO BID | |
| | ENQUIRY REF | CRP9E002/1 | |
| | ENQUIRY DATE | 13.05.2019 | |
| Please quote your best prices for the item as mentioned below. | | | |
| SI NO | ITEM DESCRIPTION | Quantity | |
| 1) | OFFERS ARE INVITED from registered & experienced service providers for providing 10 Mbps Internet Bandwidth (1:1 Gold dedicated unshared) through Optical fiber cable Lease Line connection. The contract shall be for a period of two years from the date of commissioning, which is extendable for a further period of one more year, upon satisfactory completion of the initial period of two year, on mutual consent. | | |
| Note: | 1 | Offers are to be submitted strictly as per details furnished in the annexures | |
| | 2 | Scope of work, terms & conditions are as per enclosure | |
| | 3 | Prices should be quoted in the enclosed Price Bid format only | |
| | 4 | Bidders have to submit EMD/MSME/NSIC certificate as per B6 & B7 of Annexure-II on or before the 29-05- 2019 | |
| FOR SUBMISSION OF ONLINE BID AND PROCEDURE TO BE FOLLOWED VISIT www.tenderwizard.com/ITILIMITED | | | |
| All vendors have to register in website & pay the tender processing fee: www.tenderwizard.com/ITILIMITED for submitting online BID | | | |
| BID DUE DATE AND TIME | 31.05.2019 | 5:00 PM | |
| BID OPENING DATE AND TIME (ONLY TECHNICAL BID) | 01.06.2019 | 11:00 AM | |
| Enclosures: 1)Technical Bid-I (Annexure-I) 2)Technical Bid-II (Annexure-II) 3)Price Bid (Annexure-III) | | For ITI Limited Dy. General Manager-MM&CPIO Ph: 080-25618291(Direct) 080-25614466 Extn:2263 Email: lokeshpn_crp@itiltd.co.in | |

|  <h1 style="text-align: center;">ITI LIMITED</h1> | | |
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| (A Government of India Undertaking) | | |
| E - Tender for Lease Line Connection at Corporate Office | | |
| TECHNICAL BID - I (Eligibility Criteria) | | |
| E - Tender No: CRP9E002/1 | | Dtd.13.05.2019 |
| <p>Dear Sir,</p> <p>Having Examined the tender documents, terms and conditions stipulated therein, specifications of work etc., we the undersigned offer to provide Lease Line Connection at Corporate Office and all other associated works in conformity with the said specifications and conditions of contract.</p> | | |
| SL NO | DETAIL OF DOCUMENT | SUBMITTED |
| 1 | Self attested copy of Firm Registration Certificate | |
| 2 | Self attested Copy of PAN card | |
| 3 | Self attested copy of GST registration | |
| 4 | EMD of Rs.20,000/- or self attested copy of MSME/NSIC certificate | |
| 5 | An undertaking to the effect that the Bidder is not debarred or blacklisted by any Central/ State Govt. organisation | |
| 6 | Self attested copies of Work Order / Purchase Order already executed | |
| 7 | Self attested certificate by the contractor to the effect that he is not near relative of any ITI Ltd employee | |
| 8 | Original "Power of Attorney" in case persons other than the tenderer has signed the tender documents. Scanned copy to be uploaded and original to be sent by post. | |
| 9 | Tenderers profile | |

Name of Bidder

Address

Phone No.

Email Id

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| A11 | <p>Service Level Specification & Penalty:</p> <ol style="list-style-type: none"> 1) Service Provider shall guarantee 99 % uptime*of Internet Connection through OFC link on Quarterly basis. 2) Penalty will be levied in case of Internet availability drops below the guaranteed uptime. 3) Every reduction of 0.1% of network availability attracts penalty of 0.5% of the Quarterly Billed amount and part thereof (fraction of 0.1% is rounded up to next higher slab), subjected to a maximum of 25% of the Quarterly Billed amount. 4) In case the Network Uptime falls below 94% in any two consecutive quarters, ITI reserves the right of canceling the order giving 3 months notice. 5) Service Provider shall ensure 100% throughput of the contracted bandwidth. Reduction in Bandwidth throughput shall be treated as downtime and penalty shall be levied accordingly. 6) Service Provider shall provide the mutually acknowledged Up time report on monthly basis to ITI.[*Fault due to ITI Network/ Web site problems etc need not be considered for Uptime calculation.] |
| TERMS & CONDITIONS | |
| B1 | Bids are to be submitted through ONLINE only. |
| B2 | For submission of online bids please visit www.tenderwizard.com/ITILIMITED |
| B3 | The online offers are to be submitted before 5.00 PM on 31-05-2019 |
| B4 | Online offers are to be submitted in two bid system ie., Technical Bid (Annexure-I & II) and Financial Bid (Annexure-III) separately. Technical bid should contain the required documents as per the eligibility criteria and the financial bid in the format enclosed. The rates must be quoted as per the format only. Any change in the format shall result in non-acceptance of the tender for which ITI Limited will not be responsible. However, the tenderers can approach the undersigned before submitting tenders, in advance, for resolving any clarification/doubts, instead of quoting in ambiguous manner. |
| B5 | Online offers received from the tenderers who submit quotation fulfilling the eligibility criteria and submit the necessary documents along with quotation shall only be considered. |
| B6 | <p>Earnest Money Deposit (EMD) of Rs 20,000/- (Rupees Twenty Thousand only) by way of demand draft/bankers cheque in favour of ITI Limited payable at Bangalore should be submitted at the following address <u>before 29th May 2019:</u></p> <p>The Asst. Purchase Officer Corporate MM Department ITI Limited, Regd. & Corporate Office, ITI Bhavan, Dooravaninagar, Bangalore – 560 016</p> |
| B7 | Offers received without EMD will not be accepted. However, bidders registered with MSME need not submit the EMD. Such firms should produce proof of registration in own name with MSME/NSIC. EMD shall not carry any interest. The EMD will be forfeited, if the bidder withdraws its bid during the period of tender validity or not willing to accept the terms and conditions of ITI Limited. In case of MSME vendors necessary provisions will be invoked for failure to honor the tender conditions as per MSME statutory provisions/acts. |

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| B8 | Bidders need to furnish an undertaking for acceptance of contract, for an initial period of two years and further extension of one year after successful execution of the initial period of two years. |
| B9 | Validity of the quote shall be 90 days from the due date for submission of the offers. |
| B10 | It is the responsibility of the bidder to ensure submission of bids in time. Late tender will not be accepted under any circumstances. |
| B11 | ITI Limited will not be responsible for delayed submission of bids / wrong bids other than the website specified in the tender documents. |
| | BID OPENING PROCESS |
| B12 | The technical bids will be opened online at the scheduled date and time. |
| B13 | Finance bids of only those bidders whose technical bids are found qualified will be opened. Date and time of the financial bid/tender opening shall be intimated to the technically qualified bidders only. |
| B14 | At any time prior to the deadline for submission of bids, ITI Limited, for any reason, whether on its own initiative or in response to a clarification by a prospective bidder may modify the bid documents by issuing necessary corrigendum. All prospective bidders who have downloaded the tender documents are requested to visit ITI website for any amendments/modification and make a note of the same, which will be binding on them. |
| | DEADLINE FOR SUBMISSION OF BIDS |
| B15 | Bids must be received by ITI Limited, before the due date and time at the address specified in the tender document. In the event of the specified date for the submission of bids being declared as a holiday for ITI Limited, the bid closing deadline will stand extended to the next working day upto the same time without any further notice |
| | CONFIDENTIALITY |
| B16 | Information relating to the evaluation of bids and recommendation of contract award shall not be disclosed to bidders or any other persons not officially concerned with such process until information on contract award is communicated to the bidders. |
| | DEVIATION, RESERVATION & OMISSION |
| B17 | <p>During the evaluation of bids, the following definitions shall apply</p> <ul style="list-style-type: none"> • “Deviation” is a departure from the requirement specified in the tender document • “Reservation” is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tender document. • “Omission” is the failure to submit part or all the information or documentation required in the tender document. |

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| | TERMS OF PAYMENT |
| B18 | Within 30 days of submission of bills. Payment will be made on Quarterly basis at the end of each quarter after deducting penalty or any other recoveries for the previous periods. The bills will be addressed to DGM-IS&IT for certification and forwarded to MM department for processing payment. |
| B19 | Loading at the rate 14.75% shall be included for tabulation purpose against your offer, if our payment terms are not acceptable |
| B20 | ITI will not, on any account, make advance payments. |
| | LIQUIDATED DAMAGES CLAUSE |
| B21 | Time is the essence of contract and the materials, against an order arising out of this enquiry must be delivered by the supplier according to the delivery schedule indicated in the P.O. In case of any change, the supplier should inform us in advance and obtain our approval to the revised delivery schedule. Should the supplier fail to deliver the material or part thereof as per the delivery schedule, or any extension thereof, we shall be entitled at our option either to recover from the supplier, as penalty, a sum equivalent to ½% (half percent) per week for first four weeks and 0.7% per week (fractions of a week will be considered as one week) thereafter for such delay or part thereof of the item delayed or terminate the contract in respect of the balance supply so delayed and purchase materials elsewhere at the risk and cost of the defaulted supplier. Delivery schedule specified in the P.O. will be final |
| | BANK GUARANTEE |
| B22 | The agency shall provide a bank guarantee of 10% of Total PO value after the acceptance of PO for a period of 30 months to supplies, installation & commissioning and warranty. PBG has to be issued from a scheduled nationalised bank in INR only. |
| B23 | ITI Limited or Service provider can cancel the PO by giving 3 months advance notice to the other party. |
| B24 | The contract shall be for a period of two years from the date of commissioning, which is extendable for a further period of one more year, upon satisfactory completion of the initial period of two year, on mutual consent. |
| B25 | The Service provider shall give the details of at least 3 Government Customers where similar service is provided mentioning the Bandwidth & Period with their contact details. In addition, it is desired to produce at least 2 customer satisfactory reports for a minimum service period of 1 year. |
| | CORRUPT & FRAUDULANT PRACTICES |
| B26 | <p>ITI Limited requires that the bidders/suppliers/ contractors observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the terms set forth below are defined as follows and ITI Limited will reject a proposal for award if it determines that the bidder recommended for award, has directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practice in competing for the contract in question.</p> <ul style="list-style-type: none"> • “Corrupt Practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of in kind/value to influence the action of a public official in the procurement process or in contract execution • “Fraudulent Practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract • “Collusive Practice” means a scheme or arrangement between two or more bidders, designed to establish bid prices at artificial, non-competitive level • “Coercive Practice” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract |

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| | DISCRETION OF ITI LIMITED |
| B27 | <p>Notwithstanding anything specified in this tender document, ITI Limited, in their sole discretion, unconditionally and without assigning any reasons, reserves the right to:-</p> <ul style="list-style-type: none"> • accept or reject lowest tender or any other tender or all the tenders • accept any tender in full or in part • reject the tender offer not confirming to the tender terms • give purchase preference to Public Sector Undertaking when applicable as per government policies/guidelines • include any additional condition other than indicated above or to delete any of the conditions in the Terms & Conditions on its Purchase Order / Letter of Appointment being issued on the successful bidders. • ITI reserve the right to split the purchase order based on competitiveness against each country. • ITI also reserves the right to allocate the contract to one or more parties or to none at their absolute discretion, without assigning any reason thereof. • ITI Limited shall have the right to have one or more forwarders appointed to handle the shipment from a particular country/sector and no guarantee can be given to any definite volume of work/load that shall be given at any time or throughout the period of contract. • review the performance of the contractor periodically and to add or delete agents in rate contract based on performance if necessary without intimation. • place contract simultaneously or at any time during its tenure with one or more other agencies even by calling fresh tenders and/or by negotiations and appoint more agents. • ITI Limited reserves the right to accept or reject any/all the offers without assigning any reason, whatsoever. • reject the bid which deviates from the vital condition of the tender such as non submission of complete offers as mentioned in the tender conditions/document, receipt of bids after due date and time and or by email/fax (unless specified otherwise), receipt of offers in open condition, conditional tenders and unsigned tenders etc. |
| | ARBITRATION |
| B28 | <p>In respect of all disputes or differences whatsoever, arising between ITI Limited and the agency out of or relating to the construction, interpretation, meaning and operation or effect of this contract or breach thereof, the same shall be settled by dispute resolution and the decision of CMD, ITI Limited shall be the final and binding. In the event of the agency being dissatisfied with the decision of the CMD of ITI Limited, the same shall be referred to arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and Indian Laws and the award made in pursuance thereof shall be binding on both the parties.</p> |
| B29 | All suits shall be subject to the jurisdiction of ICADR court at Bangalore |

| COMPLIANCE STATEMENT | Complied / Not Complied |
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| The tenderer is accepting all terms and conditions & scope of work stated in the tender document and agree to adhere to the same | |

Name of Bidder

Address





ITI LIMITED

(GOVERNMENT OF INDIA)

REGD & CORPORATE OFFICE

DOORVANI NAGAR BANGALORE 560016

PRICE SCHEDULE

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| ENQUIRY NO: | CRP9E002/1 dated 13.05.2019 |
| NAME OF THE SUPPLIER | |
| FULL ADDRESS : | |
| TEL NO., FAX NO. & | |
| EMAIL ID : | |

PRICE BID FORMAT

| SI No. | Item Description | Bandwidth Cost for 2 years (Rs.Ps) | Taxes Applicable (%) | Tax Amount (Rs.Ps) | Total Amount (Rs.Ps) |
|--------|--|------------------------------------|----------------------|--------------------|----------------------|
| 1 | 10 Mbps Internet Bandwidth (1:1 Gold dedicated unshared) through Optical Fiber Cable Lease Line Connection <i>(as per scope of work at Annexure-II)</i> | | | | |